



# 諾基亞培訓學院學習平台指導手冊

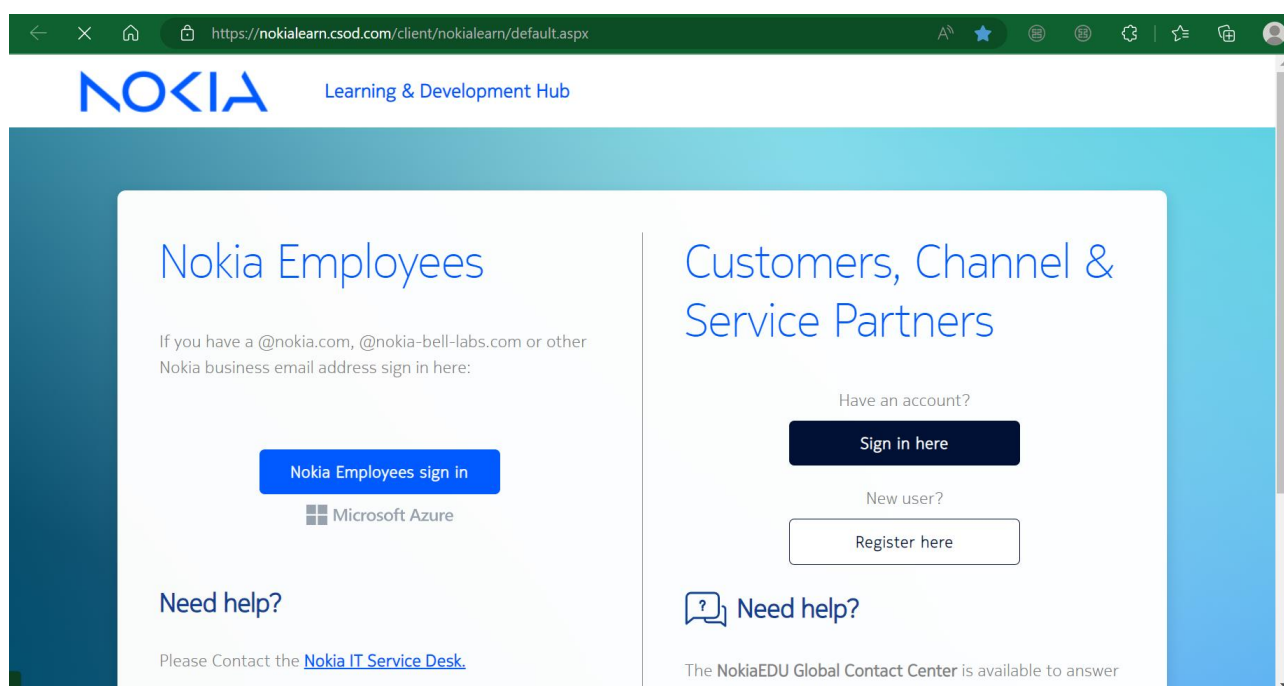
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## 1 註冊新用戶

請使用以下網址登錄諾基亞貝爾大學的學習平台：

<https://nokialearn.csod.com/client/nokialearn/default.aspx>



選擇右方 **Customer, Channel & Service Partners**，進入使用者登錄頁面。

### 1.1 首次登錄

尚未註冊新使用者，請選擇“New User？”下方的 Register here 按鈕，先註冊一個新的帳號。

### 1.2 註冊一個新用戶

#### 1.2.1 填寫註冊資訊

填寫帶“\*”號的必選項。請特別注意郵箱地址，它不但等下註冊驗證的時候要用到，而且也是以後登錄學習平台的用戶名，請務必保證郵箱位址有效和準確。

Portal Registration

Please use your business email address when registering. An email confirmation will be sent to that account.

First Name\*

Last Name\*

Work Location\*

Email Address\*

[Cancel](#) [Send OTP](#)

填寫完成，選擇 “Send OTP” 按鈕，切換到以下頁面：

Portal Registration

Please use your business email address when registering. An email confirmation will be sent to that account.

- OTP Code sent successfully. Please check your mail box.

First Name\*

Last Name\*

Work Location\*

Email Address\*

One Time Password\*

[Cancel](#) [Verify and Continue](#)

OTP is send using [portal.support@nokia.com](mailto:portal.support@nokia.com). Check your Spam/Junk folder if you don't see the email in your inbox.

Portal.support@nokia.com 會自動發送包含 One Time password 的郵件到您剛填寫的郵箱位址，找到該郵件並將該 password 並輸入在這裡，點擊 “Verify and Continue” 完成驗證。

## 1.2.2 填寫帳戶資訊

在出現的頁面中，Access Selection 中選擇 “Training Portal”

### Account Request Form

- Support Portal
- Partner Portal
- Training Portal
- General FAQs
- Registration Guide
- Report an issue

First Name

Last Name

Email Address

Work Location

#### Access Selection

Nokia Suppliers/Vendors, please select Supplier Access to get access to NDPB, CCE or SC Portal services.

Please select Application.

- Support Portal
- Partner Portal
- Training Portal
- Supplier Access
- Other Services

#### Service description for the selected application/service

'Nokia Learning & Development Hub' is a training portal available to Nokia registered customers, partners and employees to launch and track training. This selection enables access only to Nokia Trainings and not for any other portal and application.

If this is not the application you are looking to access, please re-select from the list. Please refer to the [Registration Process Reference Guide](#) for more details on registration.

#### Your Company

Please choose a company name from the drop-down menu. **Load Others** should be selected as an option if the option to select the correct company name is not available.

When the **Load Others** option is selected, the option to choose a company name based on the company country is enabled. If you are still unable to find it in the list, select **Other**, and an additional text field will appear to allow you to enter your company name.

Country Name\*

Company\*

Company Name\*

#### Contact Person at Nokia

For faster processing of registration, please provide your NOKIA CONTACT details. [i](#)

Email Address\*

#### Accept the terms of use

We ask you to read and accept our [terms of use](#) in order to register you. All data submitted during this registration will be handled according to our [privacy policy](#).

- I accept the terms of use of this site  I do not accept the terms of use of this site

#### Enter your contact information

Please provide information about yourself. All mandatory fields as indicated by a red asterisk must be completed to continue.

Address

State

City

Postal Code

Work phone   [i](#)

Mobile phone   [i](#)

Time zone

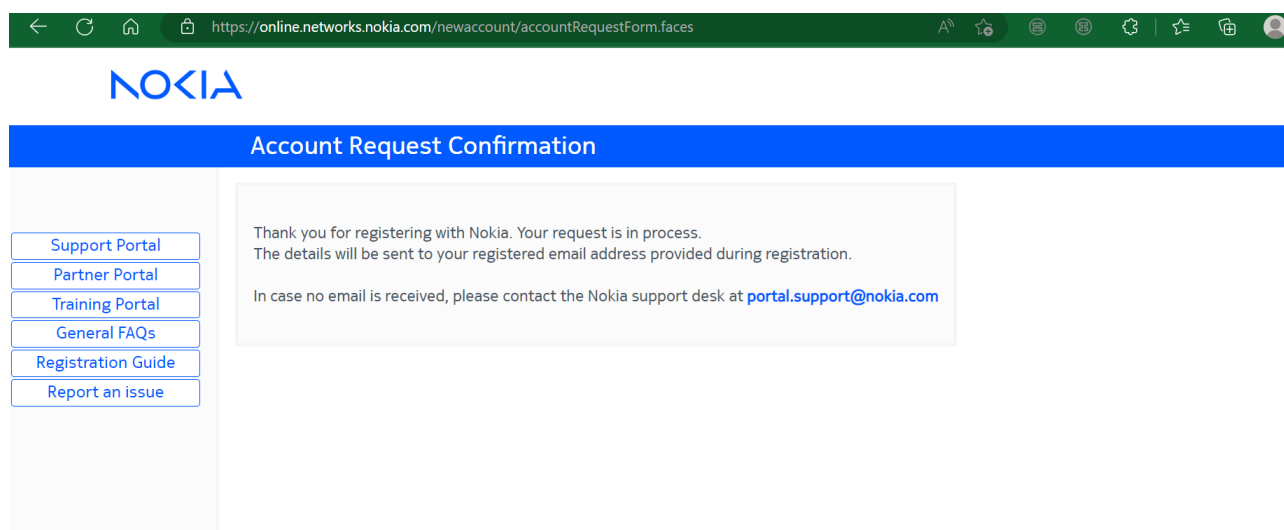
Cancel

Submit



正確填寫頁面右側所需的資訊：

1. Company 選擇公司名稱 ( 例如 : Nokia Solutions and Networks Taiwan ) · 如果選項中沒有 · 請選 Other · 並在下方 Company Name 中輸入公司名稱 ( 例如 : Nokia Solutions and Networks Taiwan )
2. Contact Person at Nokia 填寫諾基亞培訓學院連絡人的郵箱(sally.lin.ext@nokia.com)
3. 正確填寫您的聯繫資訊
4. 填寫完成後 · 點擊 submit 按鈕
5. 看到這個頁面表示填寫資訊無誤 · 完成註冊 !



## 1.3 修改密碼

註冊完成後，請等待系統郵件回復（包含帳戶登錄初始密碼）。

### 1.3.1 獲得初始密碼

再次訪問註冊用的郵箱。收到兩封標題為 Nokia Portal User Account 的郵件，分別包含帳戶用戶名（即註冊郵箱位址）和初始密碼。

<input checked="" type="checkbox"/>	portal.support	Nokia Portal User account 2/2	11:38
<input checked="" type="checkbox"/>	portal.support	Nokia Portal User account 1/2	11:38
<input type="checkbox"/>	portal.Support	CASE ID:20230429000005 for new account request has been registered wit...	11:38
<input type="checkbox"/>	portal.support	Nokia Support portal One Time Password	10:57

### 1.3.2 首次登錄修改密碼

重新登錄平台首頁，用郵件中獲得的帳戶名和初始密碼登錄：

<https://nokialearn.csod.com/client/nokialearn/default.aspx>

The screenshot shows a web browser window with the URL <https://login.networks.nokia.com/login/login.jsp?TYPE=33554433&REALMOID=06-eecf208b-809f-44ac-ba6...>. The page has a blue header with the Nokia logo and the word "Login". On the left, there is a sidebar with several blue buttons: "Support Portal", "Partner Portal", "Training Portal", "General FAQs", "Registration Guide", and "Report an issue". The main content area has a light gray background and contains the following text: "Nokia end users are offered access to different portals that allow them to use our applications & services based on their needs. If you are a first-time user, please click on "New User" button below and follow on-screen instructions to register and gain access to the needed portal. If you are a returning user, please enter your registered corporate email address as your username. Nokia internal users are requested to use their NOKIA-INTRA credentials to login." Below this text are two input fields: "Username\*" and "Password\*", each with a blue border. Underneath the fields is a blue "Log in" button. At the bottom of the form area, there are two blue links: "Forgot Password?" and "New User?".

首次登錄，系統自動跳出修改密碼的頁面：

## Password Change Request

Your password must follow these criteria:

- Minimum length 8 characters
- Includes minimum of one letter and non-alphabetic character
- Includes minimum of one number character
- 10 last passwords cannot be used
- Allowed special characters: ! \ " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ ] \_ { } ~

**xiao\_xinyu2012@163.com** please change your current password before continuing.

Old Password\*

New Password\*

Confirm New Password\*

**Change Password**

**Clear this form**

按規則修改密碼（至少包含 8 個字元，至少包含一個字母，特殊字元和數位）。完成後點擊“Change Password”。請務必記住修改後的密碼。

特別提醒：確認密碼修改成功後，請及時回覆諾基亞培訓學院聯絡人（回覆邀請您參加培訓的郵件）。工作人員在後台為你報名培訓成功後將會發送郵件通知您，接到通知後就可以用註冊的郵箱和密碼登錄諾基亞培訓學院學習平台開始學習了。

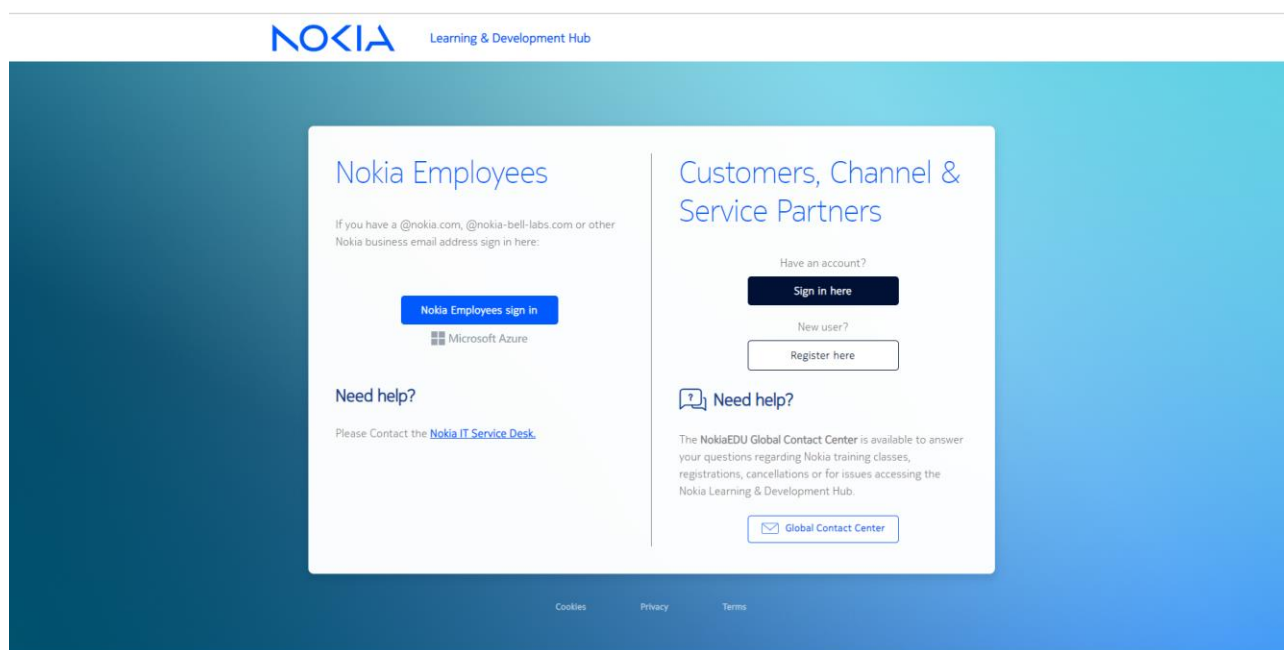


## 2 開始學習

### 2.1 登錄學習系統

請使用以下網址登錄諾基亞培訓學院的學習平臺：

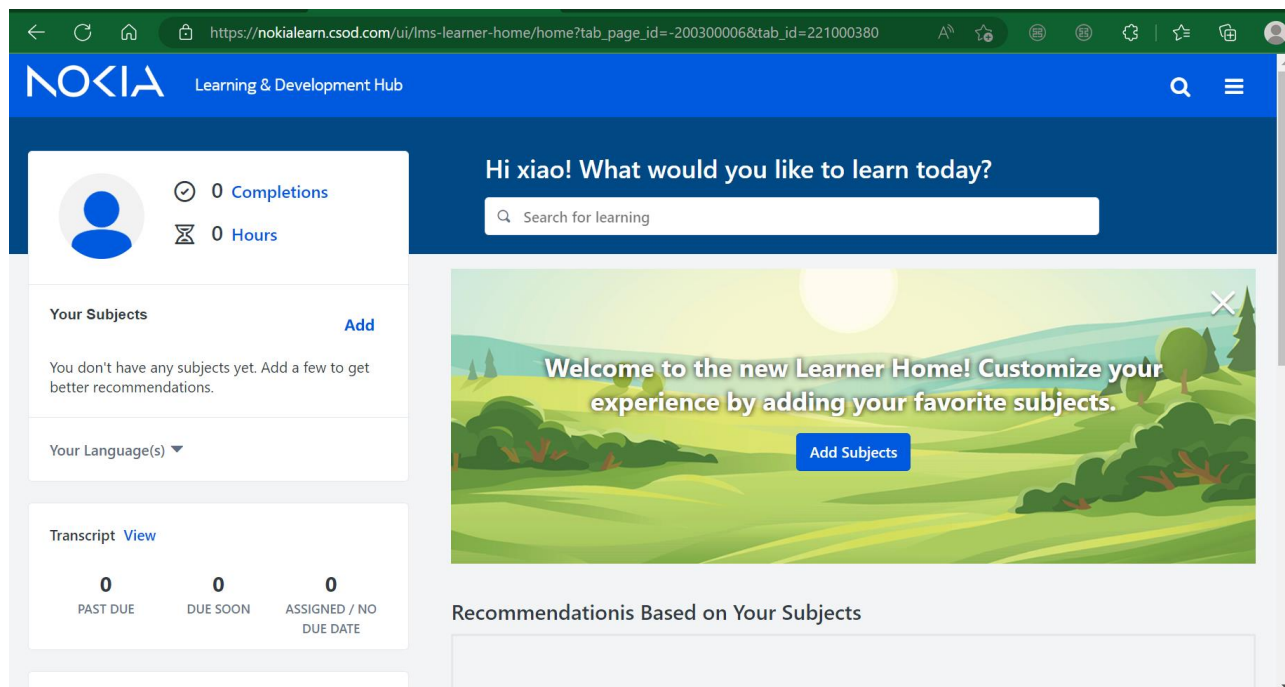
<https://nokialearn.csod.com/client/nokialearn/default.aspx>



選擇右方 “Customer, Channel & Service Partners” 中的 sign in here 按鈕，進入使用者登錄頁面。

## 2.2 選擇學習項目

註冊成功，並已收到郵件確認，可以開始學習。這是正常登錄後的學習平台首頁：



在螢幕下方位置，“已分配”或“繼續學習”欄目中，找到當前與帳戶關聯，正在學習的課程“Nokia Bell Labs End to End 5G”，點擊選擇課程，進入課程學習頁面。

- 特別提示

Your account is not currently enabled to access this service.

Your account is not currently enabled to access the Nokia Learning & Development Hub - Learning Management System. If you have recently created your account and requested access to training, it may take one to two business days to enable your access. For assistance, contact the Nokia GCC: [gcc.nokiaedu@nokia.com](mailto:gcc.nokiaedu@nokia.com)

登錄後出現這樣的頁面提示，表示帳戶尚未有課程關聯，請耐心等待郵件通知，或聯繫培訓聯絡人。

## 2.3 開始學習

進入課程介紹頁面，[點擊打開課程組合](#)，就可以開始學習了：

The screenshot shows a web page titled "培训详细信息" (Training Details). At the top, it says "您已注册'Nokia Bell Labs End to End 5G Foundation| BL00100-K-0220'" (You are registered for 'Nokia Bell Labs End to End 5G Foundation| BL00100-K-0220'). Below this is a course card for "Nokia Bell Labs End to End 5G Foundation| BL00100-K-0220" with a "打开课程组合" (Open Course Package) button. The course description states: "The Nokia Bell Labs End to End 5G Foundation course provides the knowledge you need to begin your journey into the Nokia Bell Labs End to End 5G Certification Program. The course provides foundational information on the key business issues, fundamental principles and technical pillars of 5G. We build upon that with the essential 5G networking, distributed cloud, slicing and security technologies and discuss how they interweave to realize the business potential of a 5G solution." The target audience includes Communications Service Providers, Industry Professionals, and New practitioners. Objectives are listed at the bottom.

“Nokia Bell Labs End to End 5G Foundation| BL00100-K-0220” 是一個課程包組合，即由多個課程組合而成，打開課程組合後，可以在下面這個頁面中看到課程組合的清單：

The screenshot shows a detailed view of the course package. On the left, a progress indicator shows "13% 课程组合进度" (Course Package Progress). Below it is a list of units: UNIT 0: GETTING STARTED (checked), UNIT 1: THE 5G IMPERATIVE, UNIT 2: FOUNDATION OF 5G NETWORKING (selected), UNIT 3: FOUNDATION OF DISTRIBUTIVE CLOUD, UNIT 4: FOUNDATION OF NETWORK SLICING, UNIT 5: FOUNDATION OF SECURITY, and UNIT 6: FOUNDATION OF... The main content area shows "Unit 2: Foundation of 5G Networking" with a progress bar at 0%. Below this are four course modules, each with a status, description, and a button to start or activate it:

- End to End 5G Foundation: Foundation of 5G Networking- Access| BL00107-W-2002** (Status: 已注册, 到期: 无到期日期, 培训课时: 35 分钟) - 启动
- End to End 5G Foundation: Foundation of 5G Networking- Core| BL00109-W-2002** (Status: 未激活, 到期: 无到期日期, 培训课时: 35 分钟) - 激活
- End to End 5G Foundation: Foundation of 5G Networking- Transport| BL00108-W-2002** (Status: 未激活, 到期: 无到期日期, 培训课时: 40 分钟) - 激活
- End to End 5G Foundation: Foundation of 5G Networking - Exercise| BL00110-W-2002** (Status: 未激活, 到期: 无到期日期, 培训课时: 8 分钟) - 激活

清單左側，顯示完成比例和分塊學習單元，選擇其中一個單元，在右側顯示單元中包含的課程，尚未開始學習的課程，需點擊課程右側的“啟動”按鈕啟動，再點擊“啟動”按鈕，即可開始播放課程。課程右側的控制按鈕，是一個多功能組合按鈕，點擊下拉箭頭，還可以查看課程資訊，查看證書等多個功能。

- 特別提示

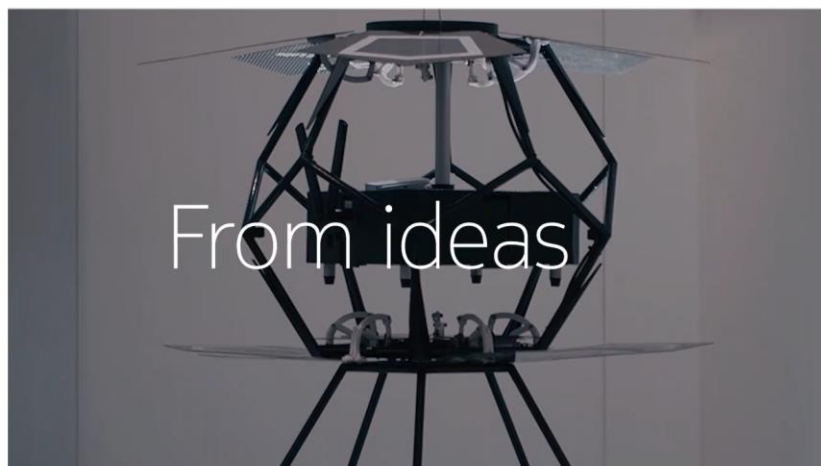
已經完成學習的課程，控制按鈕顯示“查看證書”，在下來功能表中，可以找到“啟動”按鈕，重新學習課程

The screenshot displays the user interface for the 'Nokia Bell Labs End to End 5G Foundation | BL00100-K-0220' course. On the left, a circular progress indicator shows '13%' completion for the course combination. Below it, a list of units is shown: 'UNIT 0: GETTING STARTED' (checked), 'UNIT 1: THE 5G IMPERATIVE', 'UNIT 2: FOUNDATION OF 5G NETWORKING', and 'UNIT 3: FOUNDATION OF...'. The main content area shows 'Unit 0: Getting Started' with a '100%' completion status. A specific course 'End to End 5G Foundation: Getting Started | BL00102-W-2002' is listed as '状态: 已完成' (Status: Completed). A dropdown menu for '查看证书' (View Certificate) is open, showing options: '查看证书', '启动', '查看培训详细信息', and '移到已存档培训记录'.

## 3 課程學習

選擇並“啟動”一個課程後，即開始播放課程。

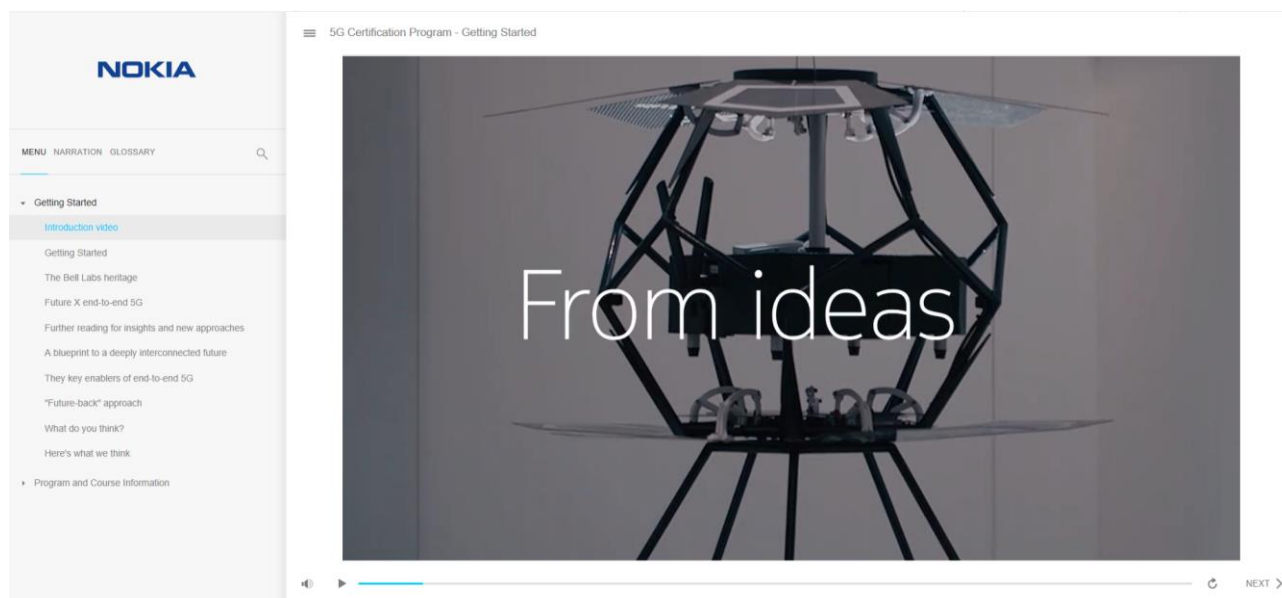
☰ 5G Certification Program - Getting Started



⏪ ▶ 🔁 NEXT >

在課程播放中可，可以拖拉下方進度條控制播放進度，進度條右側 🔁 < PREV NEXT > 分別可實現重播/上一頁/下一頁等跳播功能。

點擊螢幕左上角課程名左側符號 ☰，可以在左側打開學習資訊欄：



資訊欄包含“MENU/NARRATION/GLOSSARY”三項，其中“MENU”為課程學習功能表（內容大綱），可以選擇內容跳播。

“NARRATION” 可以看到當前學習內容的語音字幕。

The screenshot shows a video player interface for the "5G Certification Program - Getting Started" course. The video content displays the title "Nokia Bell Labs End-to-End 5G Certification Program" and "FOUNDATION COURSE". On the left sidebar, the "NARRATION" menu item is highlighted, indicating that the video's audio content is being transcribed into subtitles.

“GLOSSARY” 可以看到與當前內容相關的縮寫解釋。

The screenshot shows the same video player interface, but with the "GLOSSARY" menu item selected on the left sidebar. The glossary lists several acronyms and their full names: 5G (5th generation wireless technology), API (Application programming interface), CSP (Communication service provider), E2E (End-to-end), ICP (Internet content provider), NFV (Network function virtualization), OS (Operating system), and SDN (Software-defined networking).